



e-SCOOTER
by Zafiro



Operating manual





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Safety



Alertness



Your
e-scooter



Trouble
shooting

Overview



A close-up photograph of an e-scooter's handlebar and mirror. The handlebar is black with a textured grip. A silver mirror is attached to the handlebar, reflecting a circular area. The background is white.

Congratulations on renting emoto

Welcome

We are glad that as of today you are part of the **e-scooter** family and that you want to enjoy a new way of conquering the island. Our conviction is that emobility should be fun and environmentally sustainable at the same time. We're happy that you see things similarly.

We have studied the market and partnered up with unu motors in Berlin since the **unu** is the most convincing scooter on the market.

At **e-scooter** we place great importance on excellent service. If you should have any problem with your scooter please contact our hotline.

Contact

If you have questions or need support just send an email or call us: +34 971 235 500 / palaceandratx@zafirohotels.com



Safety

Safety rules

Our wish is that you experience Mallorca without harming yourself or others. For this reason we ask you to give your attention to some points to keep in mind when you are on the road with the scooter.

Mallorca has many hills and mountains, please try to reduce speed to a max. of 30km/h downhill. The cool thing is, you are even charging the battery this way!

Traffic regulations

Obey the traffic regulations when you are conquering the island with **e-scooter**. We understand that you will sometimes be in a hurry, but this should not mean putting yourself or others in danger. Use the time to discover your surroundings in new ways, when your driving is considerate of others and you are relaxed. When on the road with e-scooter make sure you have the following documents with you: identity card, driving license, insurance documents, and operating license.

Driving license

The **e-scooter** is certified for two persons, although you are obliged to make sure that your passenger or any luggage you may be carrying is properly secured. The passenger should be over 15 years. You may drive an **e-scooter** when you have three years of motorcycle or car driving license. If not, your insurance may cease.



Fitness to drive

When you are on the road with **e-scooter** please refrain from the consumption of any drugs or alcohol or the use of medications which can affect your fitness to drive. You would endanger not only yourself but also others! On top you will be excluded of any insurance coverage if drugs or alcohol are used.

Helmet requirement

By renting our scooter you have chosen a safe way of mobility. Nevertheless when driving, wearing a helmet is mandatory to protect you from the most grave consequences in the event of an accident.

Energy recovery

The **unu** has a bi-directional energy flow. This function is known as KERS (Kinetic Energy Recovery System) and is a technology known from Formula One racing. Each application of the brakes results in energy being fed back into the battery. In order to achieve optimum range, use of the brakes should be thoughtful and anticipatory.

Weather

There is no such thing as the wrong weather for driving **unu**. However you should pay attention when there is rain! When the road surface is wet or loose this has implications for you as a driver. In such circumstances you should drive at a lower speed and with due caution.

e-scooter wants happy faces during your drive with the scooter, if heavy rain is predicted for your rental day, we change the date if your rental period didn't already start.



Alertness

Be alert to e-scooter

Our scooters are long-lived companions. Not least because the Operating lifetime of a electric vehicle has great impact on its overall environmental sustainability. Zafiro treats its scooters with love by checking and maintaining them regularly. Please also show some love by treating the **e-scooter** like you would treat your own vehicle.

Please be alert of the condition of your scooter. If there is any sign of a problem do not hesitate to get in touch at +34 971 235 500

Battery

The battery is the beating heart of the **e-scooter**. Take good care of it and it will provide electrical power for a long time. It is made of lithium-ion cells with a high energy density. You can take your battery with you wherever you please. Make sure to connect and disconnect it in the proper way.

Charging

An electric charging point and recharged electric batteries ready for you to use can be found at the Zafiro Palace Palmanova hotel. In 2 hours around 80% of your battery can be charged again. Maybe combine it with a lunch or just take a small break and change the battery to discover even more!

Brakes

Generally you should apply both brakes carefully and simultaneously. Never use only the rear wheel brake. Avoid an abrupt full braking, especially on wet or slippery roads or on a gravel surface, otherwise your scooter can break away in a skid. The rear wheel is fitted with a drum brake while the front wheel has a hydraulic disc brake.



Your
e-scooter



Vehicle operation

To bring life to the **e-scooter** the cable in the seat has to be connected to the battery. You will hear a light click when this is the case. The charge status will be shown in the display so that you are always informed of the range your battery will permit. When the indicator reached the red zone, you should recharge or change the battery as soon as possible. **Your drivestyle has a big influence on your maximum range!**

Centre stand

In order to set the **e-scooter** on its centre stand, take hold of the handlebars with your left hand and grasp the luggage rack with your right hand. Place your left foot on the stand assembly and pull the scooter backwards until it rests in place.

Handlebar lock

Turn the handlebars to the left, put the key in the lock and turn it all the way to the left in order to activate the handlebar lock.



Side stand

Even when seated on the **e-scooter** you can fold out the side stand and thereby activate a cutting off of electricity supply to the motor. When setting the scooter on its side stand pay particular attention that **e-scooter** will be stable, that the ground is firm and that the scooter will stand at an angle of at least 5° from the vertical and, if on a slope, facing uphill.

Opening seat compartment

Turn the key, noting a certain resistance, from the 'Off' position to the left, without pressing the key into the lock (see Handlebar lock). You will hear a faint click when the compartment opens.

Mirrors

The positioning of the mirrors can be adjusted manually. Adjust the positioning so you can see well. Your mirrors should always give you a good view of the traffic situation behind you.

Ignition lock

Turn the key to the right to start the motor. You will hardly hear anything but the light array in the charging status display of the speedometer will show that **unu's** motor is running. Turn the key to the left to switch the engine off.





Trouble shooting

What to do when?

Scooter gets slow:

- if your battery is less than half full, the reaction time and speed are reduced so you can enjoy longer. This is a normal reaction and not a technical problem.
- You go uphill and the inclination is too big. Just have patience, you will reach the top!

Scooter doesn't start:

- There are two stands, if the side stand is used, the scooter can not be started. Please remove the side stand.
- The key should be turned completely to the right, ON.
- The battery needs to be connected properly. Check if so.

People don't hear me coming:

- The **horn** is electric and makes no noise, therefore the horn is loud. Don't be afraid to make yourself heard and blow horn!

Battery empty on the road:

- Check if any charging point is nearby and call them if they can charge for you. (Zafiro Palace Andratx +34 971 235 500 or Zafiro Palace Palmanova +34 971 135 465)
- Call our emergency number if the above is not an option for assistance. Remember, if we have to bring you a battery transport costs are 30€.





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In case of emergency: +34 971 235 500

Enjoy the ride