

Entertainment

Season 2023

Join us!



1

Introduction

**Our objective:**

To keep our guests happy and to give them the vacation of their dreams by exceeding their expectations.

To make these words become reality you need to be there for your guests, always happy & smiling.

In Zafiro Hotels we offer a wide range of activities both day and night.

In the daytime we get to know our adult guests by organising activities such as football, volleyball, morning aerobics, water gym, cocktail games, spinning etc

The Mini & Maxi Club are very important in Zafiro Hotels the parents.

In our Childrens Club we offer a wide range of activities such as thematic creative hour, face painting, fun hour, sports and crazy games. We also have Mini Disco in the pool, pony riding, treasure hunt's, T-shirt painting, etc.

We play and have fun with the children all day long.

Especially for the children, Zafiro Hotels organises weekly a thematic "Children day". This day is filled with varied activities for the children to enjoy. We have a great day together with the kids whilst their parents have a chance to be alone, relax or enjoy one of our activities which we offer.

At night a whole new world opens up in Zafiro hotels.

For the Children we start our evening program with Yzzy! Yzzy will walk around the hotel to greet all his favourite guests.

After Yzzy says goodnight the children activities take place so the parents can enjoy the main show.

The adults can enjoy every night a different show while the children get entertained by us. We offer everything from comedy & live singing and dancing to drama and professional shows such as Flamenco etc.

After the main show we continue the night to make place for guest participation shows. After the stage performances we mingle with our guests until it's time to say goodnight.

As you can see, the life of a Service minded entertainer is never boring and full of variation.



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Children Entertainer



Welcome to the World of Yzzy!!!

The Mini & Maxi Club is very important in Zafiro Hotels.

The Children and parents favourite in the hotel is always the children entertainer. Being an older sister/brother away from home is very appreciated by the families but it also demands a lot of responsibility and patience from the entertainer.

Working at the hotel you are responsible for the Mini Club. Organising the activities, making sure that the children are happy, because if the children are happy, then so are the parents- Happy family's is what we want in our Hotels

The age groups of the clubs are:

- Mini Club (4 – 7) years old
- Maxi Club (8 – 11) years old.

Examples of activities:

Creative Hour: A moment for the children to show their artistic skills. This can be everything from creating something from clay, crêpe paper, finger paint, balloons, pearls and window paint. A nice souvenir to bring home.



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Children Entertainer

Other mini & maxi club activities can be:

Sling a Ring, sjoelbak, relay games, mini darts, drawing, sandcastle competition, air castle jumping, pony riding, mini football, mini golf and many more.

Children show rehearsals:

You rehearse during daytime with all the children that want to become stars on our stage!

You divide them in groups and let them rehearse different tasks such as dancing, acting silly as clowns, be scary as lions ...

It's time for the kids to perform on stage what they practised and it's your responsibility as an entertainer to make them feel as real stars. Every day of the week we have a Mini Disco, this means that you will be dressed up and face painted several days a week as a pirate.

You dance children songs, talk in a microphone, arrange games and much more.

As well you will present different happenings in the evening, from getting people from the audience on the stage to do fun competitions, to present Karaoke nights, etc.



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Teeny Entertainer

The fun starts here!!!



The teeny club is to entertain our teenagers who often can get restless on their vacation with their parents.

They don't like to lay too much by the pool to get tanned or go out to see different parts of the country side.

The teeny entertainer has the responsibility to give the 12 – 15 year olds a fun and exciting holiday in our hotels.

As a teeny entertainer you have to be a good role model for the young people you will be working with, they look up to you and you have a lot of fun together.

Getting the teenagers joining in the different activities makes it easier for them to get to know new people and to make good friends with people their own age. You are the link in between and you will be their friend as well.

A Teeny entertainer is mostly needed during the high-season; June, July, August so there's a big possibility that

you will have to switch to either sports or children entertainer during the low-season (April, May and then September, October).

This gives you as an entertainer a good variation and a wide knowledge of working with people in different ages and levels.

3 Teeny Entertainer

Examples of teeny activities:

Football, basketball, Volleyball, table tennis, badminton, excursions, water games, Water polo, Water basket, Water uolley, excursions such as horse riding, paintball,....

Every day of the week we have a Mini Disco, this means that you will be dressed up and face painted several days a week as a pirate.

You dance children songs, talk in a microphone, arrange games and much more.

As well you will present different happenings in the evening, to present Karaoke nights ,etc.



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Fit & Sports Entertainer



Just play, have fun,
enjoy the game

The Fit & sport entertainers organize a big variety of activities for the adults from 16 years and older. Even the adults can get restless by laying too much in the sun or just are guests who want to stay fit during their vacation.

The Fit & Sports entertainer needs to be an energetic, sportive person who likes to be around people and knows how to motivate them.

Working in the sun and doing a lot of sports is really hard work, but also very fun.

Examples of the fit activities are:

- Aerobics
- Gym
- Water gym
- Spinning
- Rebounding
- Yoga
- Pilates
- Zumba
- etc.



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Fit & Sports Entertainer



Sports and fun can go hand in hand

Besides Fit activities you also do sport activities such as; Volleyball, basketball, football, Water polo, water basket, water volley, Cocktail games, darts, table tennis, pistol & rifle shooting, archery, tennis, walking excursions and much more.

As you can see you need to be flexible and sportive as this job is very varied.



The Fit & Sport program will be adjusted to the hotel according to the type of guest and the facilities.

You dance to children songs some days a week, talk in a microphone, arrange games and much more, this to keep the guest in the hotel satisfied and happy.

As well you will arrange different happenings in the evening together with your team to give our guest an unforgettable vacation.

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Sound & Light Technician



Next to taking care of one of the vacancies (sports-, children or teeny entertainer) as mentioned above.

At night time you will be responsible for the Sound and Light of our evening entertainment. You will be taking care of the sound, light and video effects which support our Shows.

In the hotel's we have both inside and outside stages where you will get to work with advanced sound & light equipment.

More responsibilities are sound – and material checks. The Technicians also host and present shows and take actively part in our mini disco's and public relations.

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The Season

A side organising activities you will get to deal with a broad variety of job situations:

You will have to:

jump in for a colleague, take care of a kid that can't find his parents around the poolside, answer a guest question on a day off, solve a quarrel between kids in the mini club, comfort a colleague which is feeling homesick, adapt the activity program according to the weaher circumstances, deal with guest complaints, organise special activities for a group etc.

As you can see all situations on which a different but proffessional approach is needed, keeping in mind that at Zafiro Hotels we are there for our guests and colleagues at all times

Being a entertainer at Zafiro Hotels is more than having a job, it is being part of a family that loves to entertain and that keeps one objective in mind:

‘Keeping our guests happy and give them the vacation of their dreams by exceeding their expectations’



Zafiro hotel network

5* PALACE HOTELS	4* HOTELS	
✓		① Zafiro Palace Alcudia *****
✓		② Zafiro Palace Palmanoua *****
✓		③ Zafiro Palace Andratx *****
	✓	④ Zafiro Tropic ****
	✓	⑤ Zafiro Bahia ****
	✓	⑥ Zafiro Can Picafort ****
	✓	⑦ Zafiro Mallorca ****
	✓	⑧ Zafiro Cala Mesquida ****
	✓	⑨ Zafiro Palmanoua ****
	✓	⑩ Zafiro Rey Don Jaime ****
	✓	⑪ Zafiro Menorca ****
	Boutique Hotel	⑫ Can Ribera by Zafiro ****



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Usefull Websites

Plenty of usefull information according working abroad, staying or general information about working and living on Mallorca can be found on the following websites:

Company site: www.zafirohotels.com

**General Info about
Mallorca & Menorca:**

www.caib.es
www.inestur.es
www.illesbalears.es
www.infomallorca.net

**Economical
flighttickets:**

www.rumbo.com
www.ebookers.com
www.ryanair.com



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Frequently asked questions

*Do I have to pay taxes?*

Zafiro pays the social security costs and taxes to the Spanish state therefore you have the rights on medical assistance at the state hospitals.

Am I entitled on unemployment money when I get back to my home country?

In the end of the contract we will explain and guide you how to deal with this. You will get from us all the necessary papers to go to the “INEM”. The INEM will communicate with your home country that “you” have been paying taxes for receiving unemployment money.

What about the salary?

You will get your salary every month transferred on your new Spanish bank account.

Each hotel can work with different bank accounts but we will help you and tell you where to open an account. The money should be on your account between the 3rd-5th of each month.

Do I have insurance?

You have an insurance that covers medical hospital assistance (dental costs are not covered). We do advise you to “bring” a travel insurance that should cover theft and robbery.

What happens when I get sick?

You have to get a note from the doctor saying that you are not able to work and hand it to your chief entertainer. When you are able to work again you have to get another note saying that you are able to work again from the same doctor.

Can I go home for weddings / special events?

Weddings or other special occasions should be mentioned before the job commitment. We will inform you in advanced about the possibility to attend it.

Can I go home for holidays?

We don't give out holidays for you to go home.

Can my family visit me?

When your family or friends want to visit you, you can ask your chief for accommodation. Your chief will pass it through to the hotel director and he/she will see if there is a possibility within the given dates. The lodging of the entertainers cannot be used to shelter family or friends.

What about lodging?

Zafiro will provide you lodging which can be shared by maximum one colleague of the same sex. Your lodging will not be far from the hotel (walking distance).

There is NO wifi in your room but there is always close by free wifi to be found.

Frequently asked questions



Can I apply with a friend / boyfriend / girlfriend?

By the selection of staff we follow our company policy;

- Everybody is welcome to apply but no couples / friends / family will be placed in the same hotel
- Every person will be judged as an individual and your final job destination will be based on professional ground.



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